



ENGLAND BOXING
Supervisors (CPD Resource 2020)

Situation 2 The Angry Coach ‘the racists card’

The Context – An angry coach is disappointed at the decision and they accuse one of the R&Js as a racist. This is not the first time that this has happened from the coach. What do you do?

Escalation –

The coach makes a written complaint which is supported by another person, what do you do?

The situation has been posted on Social Media and parents and other coaches are aware of this situation?

Be mindful –

Do you consult another person for their views before the final decision?

Who do you need to inform?

What if the R&J has been accused of this before, does this effect your decision?

What would be the appropriate to deal with this issue?

How will you manage other situations or the normal run of play at the competition?

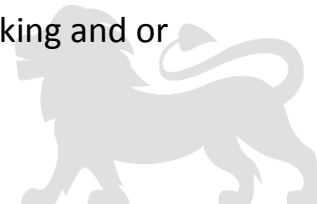
How will you manage yourself doing this situation?

Reflection –

After reading the ‘context’, what was your initial view. How did the ‘escalation’ effect your view point?

Once you had time to look at the ‘Be mindful’ section, did this change or effect your decision making and or judgement?

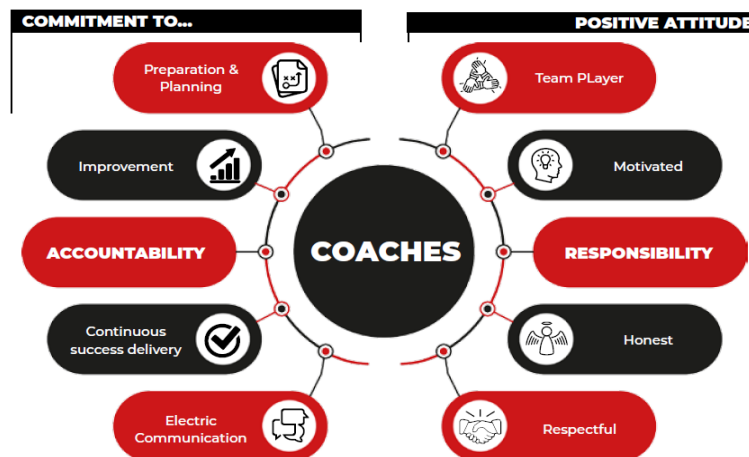
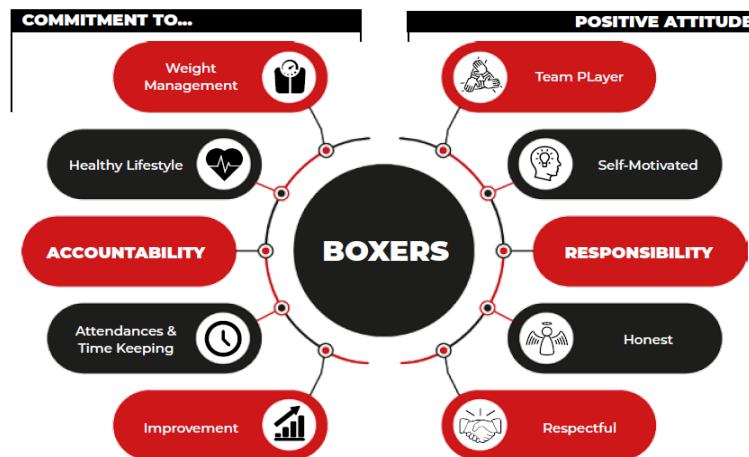
What have you learnt about yourself?





**Useful Thinking
Tools & Resources
for Supervisors**

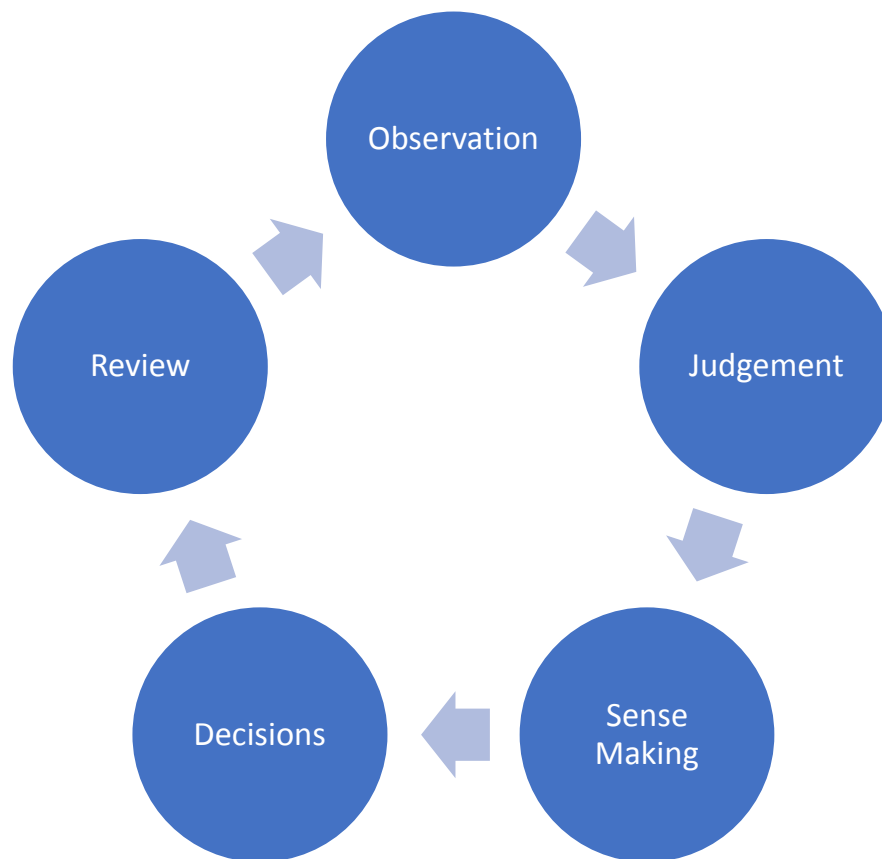
▼ ENGLAND TALENT WINNING BEHAVIOURS & VALUES



Boxers & Coaches



Judgement and Decisions



Dealing With Angry People



Calm and slow
things down



Break the emotional
'spirals of
escalation'



Stay safe & involve
others (if needed)



Don't respond with
anger



Distance yourself
emotionally



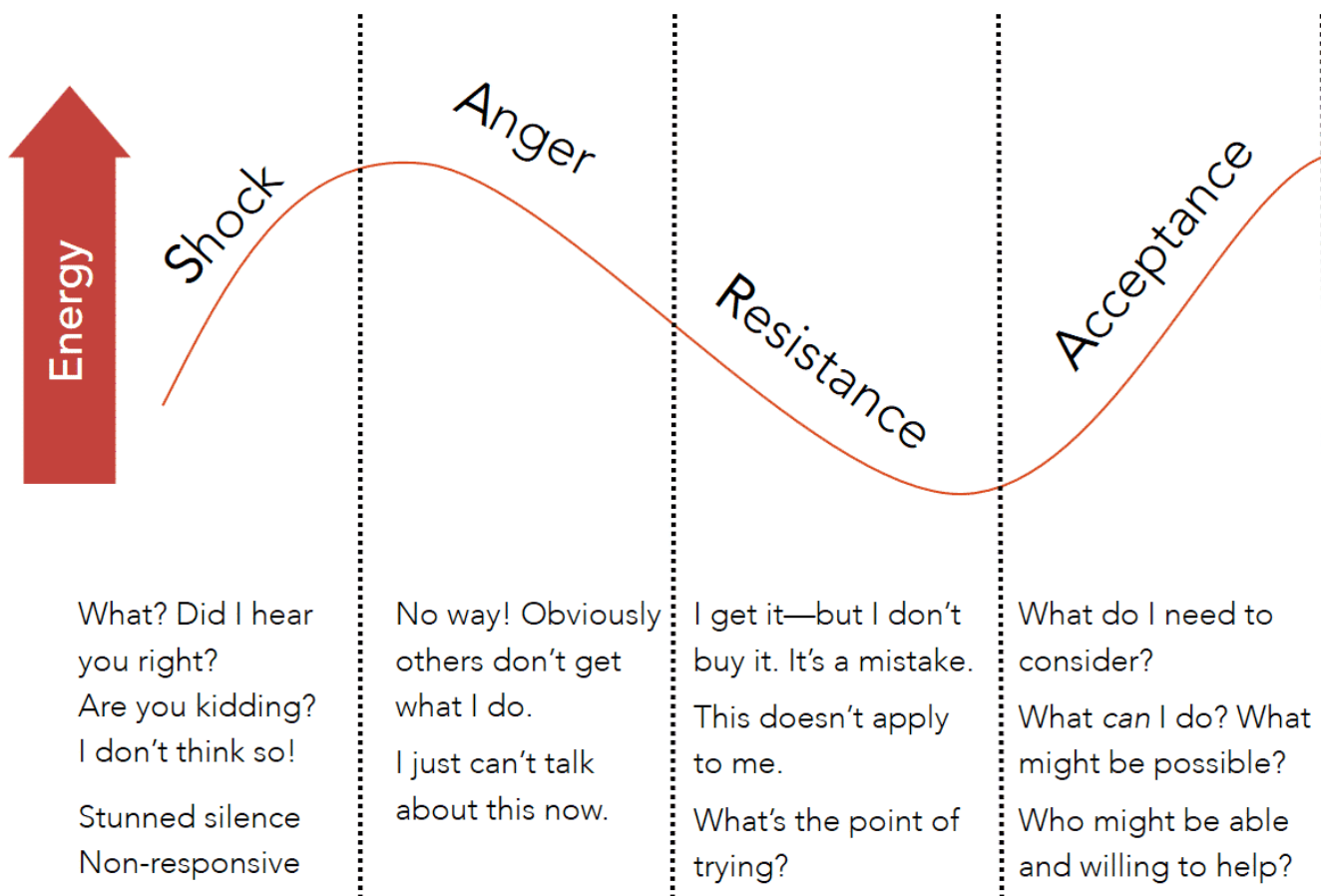
Identify the cause



Pursue & solution



Reactions to Feedback: SARA Model

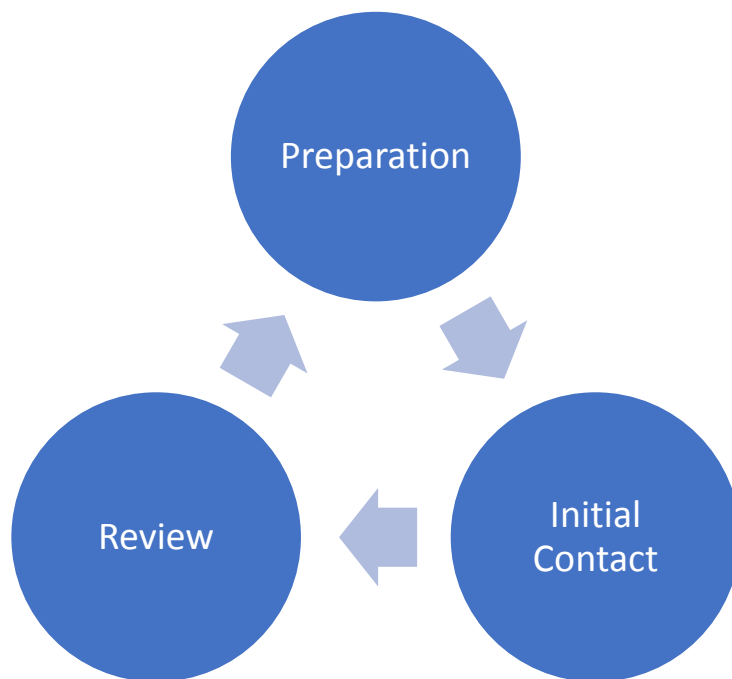


Intentions of a Negotiation

- Establish your aim
- Buy time
- Lower tension
- Create options
- Seek their story
- Establish risk to them, self and others
- Assess High, Medium or Low
- Establish Influence (Rapport / Trust)
- Help problem solve
- Check in with self
- Look for a win / win situation
- Clear on values
- Seek clarity and understanding



Process of a Negotiation

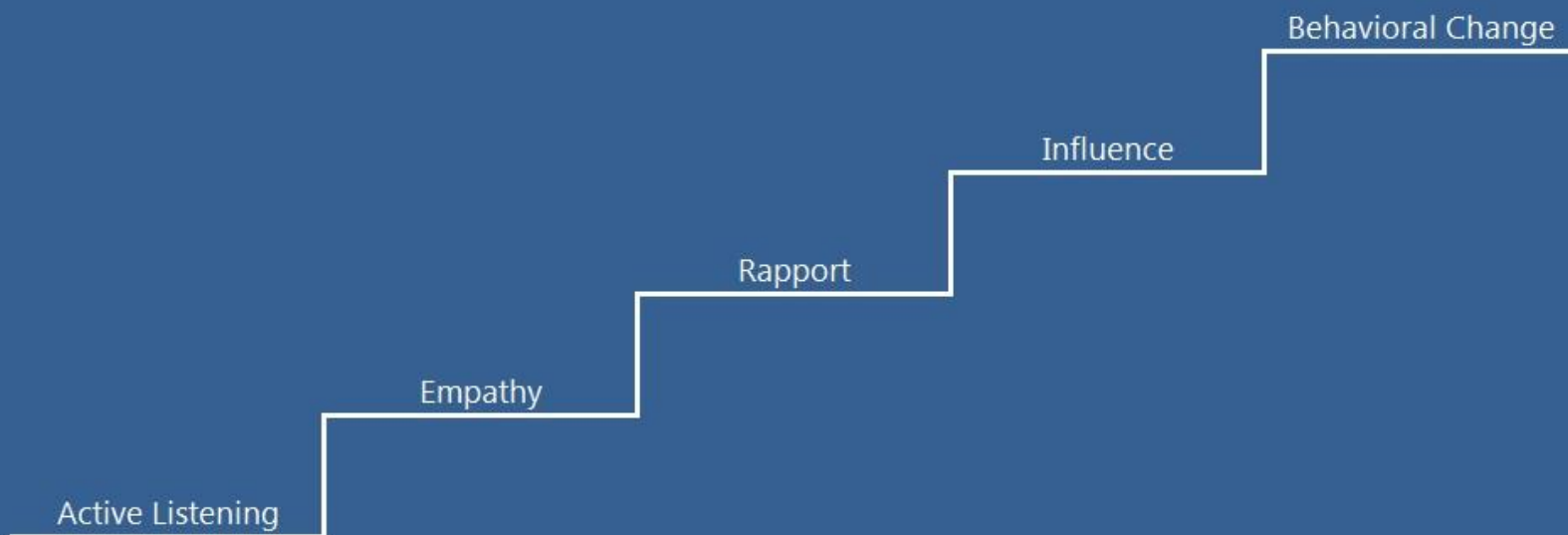


The most dangerous time is just when you think you are winning



Influence

Behavioral Change Stairway Model



Reflective Practice

