

ENGLAND BOXING Supervisors (CPD Resource 2020)



Situation 4 Not clear on the rules / rule change

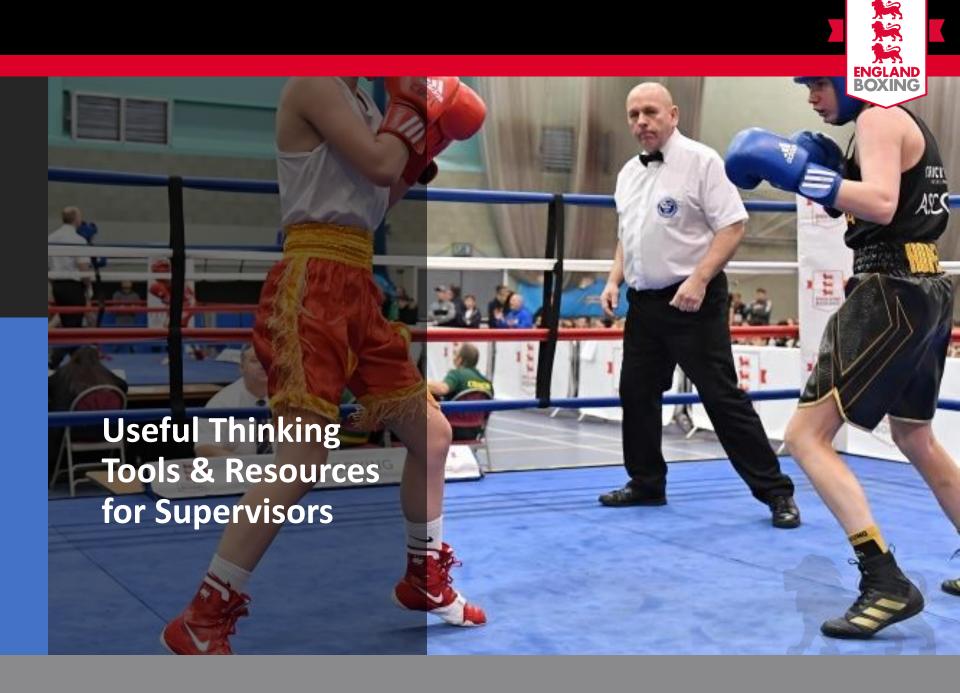
The Context – Due to changes in the rules there is mix-up at the competition. Unclear messages and as a result the R&Js are creating inconsistent judgement. Coaches are also not clear and some of the R&Js are debating what is correct. It falls to you to sort this out?

Be mindful -

What is your plan of action? Are you clear and understand why there is a misunderstanding? How will you manage emotions and different points of view? What resources and documents do you need to refer to, do you have hard copies of these? What does a good meeting look like, how will you manage yourself? How will you check for understanding?

Reflection -

What is good facilitation and communication look like in this type of situation? What soft / people skills do you need to have during this situation?





Listening





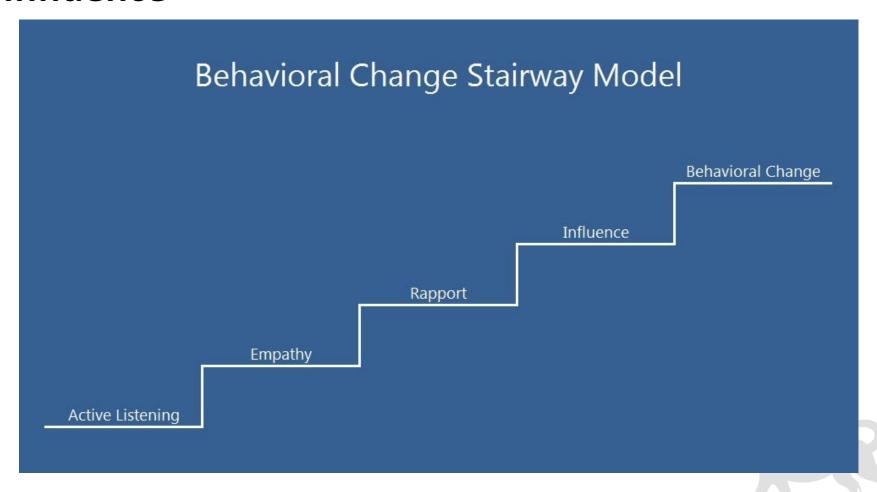


Active Listening

- Minimal Encouragers
- Open Ended Questions
- Reflection (Echoing / Mirroring)
- Emotionally Labelling
- Paraphrasing
- 4' messages
- **Effective Silence**
- **Summarising**



Influence





Judgement and Decisions

